



National Finance Center Customer Notification

Date of Notification: June 10, 2011

Subject: NFC Employee Personal Page Issues

Database/Customer(s) Affected: All

Dear Customer:

The National Finance Center (NFC) is currently experiencing issues with the Employee Personal Page and Employee Self Service requests.

The specific issue and scope have not yet been determined. Additional information will be provided as soon as it is available. Currently, no action is required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@nfc.usda.gov.

JKC/M5-11-0889P

"Tip of the Week"

Employees are reminded that upon transfer from one Department/Agency to another, if NFC is the payroll provider for the new Department/Agency, you can continue to use the same EPP USER ID and Password. If the former agency work e-mail address was used for Confirmation, the e-mail address must be updated in EPP using the option located in Prefs under the Preferences link.